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To: Valued Donor Testing Clients  
From: Dennis Glaser, Donor Testing Assistant Manager  
[Dennis.Glaser@innovativeblood.org](mailto:Dennis.Glaser@innovativeblood.org) | Phone: 651-332-7229  
Cc: Aelgifa Kehr, Donor Testing Senior Manager  
Re: NAT MPX and WNV Sample Collection and Storage  
Date: 03/26/19

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On **Monday April 1, 2019** MBC Donor Testing Laboratory will be switching our NAT assays to the Roche cobas<sup>®</sup> MPX (HIV/HCV/HBV) test and Roche cobas<sup>®</sup> WNV test.

#### **Impact to Clients:**

- With the new assays there is an important change to the shipping requirements that will impact our clients. We are providing you with this information to ensure your testing is not impacted.
- When ordering NAT (MPX or WNV) testing the sample must arrive at MBC within 72 hours of collection.
- If sample arrives after 72 hours we will not be able to test your sample for NAT.
- We highly recommend you document collection times on your Test Request Forms to expedite the specimen accessioning process. Recording the time can be the difference between meeting the 72 hour requirement or having the samples rejected for being too old.

#### **Please take preventative actions when shipping samples:**

- Ship samples the day they are collected. Avoid combining or batching samples into a single shipment and proactively ship tubes without unnecessary delays.
- Ship samples directly to Memorial Blood Centers. Avoid shipping samples to a secondary location to be forwarded to MBC.
- Schedule Friday collections so that they are available for the last Friday FedEx pick-up.
- Avoid FedEx shipping on Saturday. FedEx will not deliver shipments on Sundays.

If you have any questions regarding any of the above information, please feel free to contact me at 651-332-7229 or by email at [Dennis.Glaser@innovativeblood.org](mailto:Dennis.Glaser@innovativeblood.org).

Thank you for your continued business.